

Terms and Conditions

Booking

All bookings should be made by completing the individual booking form by return of post with a deposit of 25% of the full course fee. Cheques should be made payable to James Thacker.

Individual booking forms should be returned to James Thacker Mountaineering, 8 Stanage Rise, SHEFFIELD S12 4SB. Unfortunately, we are unable to accept bookings by phone.. The remaining course fee is payable on commencement of the course.

Please note that currently we are unable to accept individuals under the age of 18, unless they are directly supervised by a parent or guardian for the duration of the course.

Cancellation

James Thacker Mountaineering reserves the right to cancel any course due to circumstances outside of our control, such as hazardous weather conditions, accident, transport theft / malfunction, incapacitating illness, strikes, civil unrest, riots etc. Where a course is cancelled by James Thacker Mountaineering, we will refund all monies paid to us. In all cases liability will only extend to the refund of monies received. Please note all cancellations should be made in writing.

Where a course organiser or individual client cancels a course/course place more than one month prior to the course date 25% of the total course fee will be payable. Where a course organiser or individual client cancels a course/course place less than one month prior to the course date James Thacker Mountaineering reserve the right to press for full payment of the total course fee or offer an alternative date(s).

Liability

James Thacker Mountaineering, is not under any liability whatsoever in respect of loss or damage to personal property, not caused by the negligence or default of James Thacker Mountaineering or associates while attending the course.

Insurance

Please note that the course fee does not include insurance against cancellation, personal injury, loss or damage which is not caused by the negligence or default of James Thacker Mountaineering or its associates.

Safety & Participation statement

The safety of our clients is paramount. However, all clients should be aware that all mountaineering activities involve an element of risk and as such should be aware of our...

Participation Statement:

"Mountaineering and associated activities, by their nature, involve an element of risk, which cannot be totally eliminated. Every care is taken to ensure the safety and well being of participants. However, adventurous activities do involve the acceptance of risk and of responsibility for the consequences of one's actions."

James Thacker Mountaineering reserve the right to exclude any client from the planned activity if their actions are thought to endanger the safety of themselves or other clients. No refunds of fees are available to anyone so excluded. Any client who acts in the contravention of the decisions or advice of the instructor or undertakes independent activities during the course will forfeit all professional protection and duty of care from the instructor.

Assurance

James Thacker holds National Governing Body awards (NGB), for all activities offered. In addition James Thacker Mountaineering may from time to time use associates with specific qualifications for other higher level activities. In all cases you are assured of the highest levels of instruction. James Thacker is a member of the Association of Mountain Instructors. <http://www.ami.org.uk>

Equipment

All course fees include the use of specialist equipment which James Thacker Mountaineering can supply. Please let us know in advance of any such requirements. Obviously, you may feel more comfortable using your own equipment and are welcome to do so. James Thacker Mountaineering reserve the right to examine specialist equipment and exclude it from use if appropriate.

Medical conditions and fitness

James Thacker Mountaineering should be informed of any medical conditions or injuries at the time of booking. If you have been recently diagnosed with a condition or sustained any form of injury which may affect your participation or safety, then please contact us immediately. All information is held in the strictest of confidence. If you are signing the individual booking form as a parent or guardian for somebody under the age of 18, please ensure that all medical conditions are included. If you have any queries regarding your fitness for your chosen activity then please feel free to contact us.

Transport

Please note that you may be required to use your own vehicle during the course (if you have one).